### **Important telephone numbers**

Jourhavande präst/Priest on call (via SOS Alarm) 112

Jourhavande medmänniska/Fellow human being on call 08-702 16 80

www.jourhavande-medmanniska.se

BRIS 116 111

www.bris.se

BRIS Support line for adults about children 0771-50 50 50

SPES 020–181 800

(Suicide prevention and support for relatives that have been left behind)

In case of emergency, please call Socialjouren in your town/city via SOS Alarm, 112

**Emergency services** 

Räddningstjänsten Väst/Rescue Services West 010-219 30 00

www.rvast.se

Police 114 14

www.polisen.se

Sjukvårdsupplysningen/Health care information 1177

www.1177.se

For more detailed information, please scan the QR code below.





# After an accident



Information for anyone directly involved in or has witnessed an undesirable incident.



# After an accident

After an accident has happened, it may be difficult to know exactly what to do. There are, however, a few rule-of-thumb guidelines you should follow, regardless of what type of accident you have been involved in.

#### Call your insurance company

It is always important for the person who has been involved in an accident to call their insurance company as soon as possible. Their loss adjusters register any personal injuries or material damages that may have occurred. They also help with sanitation measures, temporary accommodation and other emergency measures.

#### Talk to someone

Being involved in an accident can be traumatic, and it is not unusual to feel the need to talk to someone afterwards. That could be a family member or someone else that you trust. You can also turn to medical staff to get professional support via your healthcare centre.

#### The role of emergency services after an accident has happened

When the rescue operation is completed, the rescue services should investigate the accident to a reasonable level in order to establish the cause of the accident, the course of events and how the emergency efforts were carried out.

For the person(s) involved in the accident, the rescue service can answer questions about the operation and the work that has been carried out.

In some instances, the police may ask the rescue service to share their information and observations to aid the police investigation

#### The role of the police force after an accident has happened

The police and their technicians will investigate the fire or the accident; if it should be treated as suspicious, if they think a crime has been committed, e.g. arson, or if it has been caused by criminal negligence.

One of the tasks is to investigate whether someone can be charged for the fire or accident. The fire scene may be cordoned off even for the people living in the house while waiting for the police to carry out their investigations.

### Your contact at Räddningstjänst Väst

Date:	Type of incident:	
Date.	Type of including.	

